

# Terms & Conditions

(2017)



In relation to Invoice Number \_\_\_\_\_ Dated \_\_\_\_\_

## “The Customer”

Means any person, body of persons, firm or company that the Company enters into a contract with for the provision of services.

## “The Company”

Means Kitchen of Kent Ltd.

## Acceptance of Terms & Conditions

Receipt of these terms and conditions or written acceptance by the company of the customer’s order and deposit shall be deemed to constitute unqualified acceptance of these conditions. The signed terms and conditions constitutes a contract between the customer and the company so please ensure all details are correct.

## What is Included?

All food service staff, a chef, crockery & cutlery are included in the quoted price. Glassware, tablecloths and napkins are not included unless stated on your quote. Additional equipment requirements can be discussed at the time of booking and will incur extra charges.

## Cake

We offer an optional cake cutting service but do not accept responsibility for the cake once served. This should be covered by your cake supplier.

## Cost and Payment

A deposit of 20% of the original quotation along with the signed terms and conditions is required in order to secure the services of Kitchen of Kent Ltd. If the booking is made less than 4 calendar weeks before the event or wedding the full balance is due immediately along with the signed terms and conditions in order to secure the service of Kitchen of Kent Ltd.

The Customer has the right to cancel this Agreement, in writing, within 14 days of the date hereof (“Cancellation Period”). Should the Customer cancel this Agreement within the Cancellation Period the Company shall refund the deposit within 14 days of receipt of the termination. If the Customer wishes to cancel after the Cancellation Period, the deposit will be non-refundable.

The balance is payable **4 calendar weeks** prior to the date of event or wedding, set out below and should the wedding or event be cancelled after the 4 calendar weeks; the client will be liable for the full amount of the final invoice.

## Final Numbers

The price quoted for an event or wedding by the company to the customer is based on the original quoted numbers and style of event or wedding. Any deviation from this original number will result in the company re quoting on the revised numbers or style of event. Final confirmed numbers and details are required 4 calendar weeks prior to the function. After that date the company will not accept any reduction in numbers but increases in numbers can usually be catered for up until 1 calendar week prior to the event. All extras must be paid for in advance and non-arrivals will be charged at full price.

## Menus

The company reserves the right to adjust menus in accordance with seasonal and supplier product availability.

## Special Requirements

Vegetarians and special dietary requirements can be individually catered for. These details must be supplied at least 4 weeks in advance of the event or wedding. Although the company will go to great lengths to cater for those with allergies we can never guarantee that a product will be 100% nut free.

## Children

Children aged over 2 years to 12 years of age are charged at half adult price. Children under 2 are free of charge although this assumes they will not require food from us.



## Conditions of Hire

The client shall be liable for any loss or damage caused by the client or their guests to equipment or property provided by the company or by its subcontractors.

## Access –

You will be required to ensure that we have access to the venue on the date and time we agree with you. You must inform us in advance if there are restrictions to the venue access such as time restrictions, parking restrictions or car park height restrictions.

## Late Finishes

Additional staff charges will be incurred if any event runs over the estimated time quoted on the booking confirmation.

## Kitchen of Kent Ltd carries full Public and Employers Liability Insurance

## Force Majeure

The Company shall make reasonable efforts to perform their obligations under contract but shall not be liable for any delay or other failure to perform any part of the Contract as a result of factors outside of the Company's control. The Company reserves the right to pass any additional costs incurred from the Company's suppliers' or in-house expenses due to unforeseen demand, restrictions or requirements to fulfil the contract.

## Governing Law and Jurisdiction

The Contract shall be governed by and interpreted in accordance with English law and the Parties submit to the jurisdiction of the English courts. Each Party irrevocably waives any objection which it might at any time have to the courts of England being nominated as the forum to hear and decide any proceedings and to settle any disputes and agrees not to claim that the courts of England are not a convenient or appropriate forum.

**To accept these terms and conditions relating to the event/wedding on the date below, please sign and print your name and return at the same time you pay your 20% deposit to:**

enquiries@kitchenofkent.co.uk

or post to our office address at  
Kitchen of Kent LTD, Unit 7, Larkstore Park,  
Lodge Road, Staplehurst, Kent, TN12 0QY

Date of Event: \_\_\_\_\_

Your Full Names: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_